

# Welcome Aboard!



Kanawha Valley Regional Transportation Authority is pleased to continue the tradition of providing quality public transportation for the residents of Kanawha County.

As our fleet of buses and vans rolls through our communities, our drivers and staff are dedicated to giving you a safe, clean, affordable and comfortable commute.

This system map, which includes all of our routes, general information about KVRTA and places of interest, reflects our commitment to provide the safest, most extensive and cost-effective service possible.

## Contact KVRTA

If you have questions, suggestions, or need help planning your route, call KVRTA at (304) 343-7586. Our friendly staff will be happy to help you. Be sure to visit the KVRTA website at [www.rideonKRT.com](http://www.rideonKRT.com).

Thanks for riding with KRT!

## Kanawha Valley Regional Transportation Authority

# System Map



304-343-7586  
[www.rideonkrt.com](http://www.rideonkrt.com)

## Need a ride? Take the bus!



**KRT**  
RIDEONKRT.COM  
304.343.7586

## Hours of Operation

KVRTA's fixed route system operates seven days a week, from 4:00am through 1:15am, depending on the route.

## Holiday Schedule

KVRTA is closed and operates NO buses on July 4th, Thanksgiving, Christmas and New Year's Day. Sunday service will be provided on Martin Luther King Jr. Day, Memorial Day and Labor Day.

## Fare Information

Please have fare ready before boarding bus.

**Flat Fare** ..... \$1.50  
**Senior Citizens (age 65 and older) and Persons with Disabilities\*** ..... \$75  
 \* Must have a valid half-fare card or a valid Medicare Card.

**Children\*\*** ..... Free  
 \*\*Children under the height of 40 inches that are riding with an adult will ride for free. Children over 40 inches in height regardless of age will be charged the normal fare.

**KVRTA Passes**  
**1 Day Pass** ..... \$2.50  
**5 Day Pass** ..... \$12.50  
**31 Day Pass** ..... \$60.00  
**\$15 Value Pass (stored value card)** ..... \$15.00

**KAT Tickets**  
 Punch cards are available for purchase in \$15 & \$30 values. A one-way ride cost double the flat-fare rate. To purchase these tickets you may call our dispatcher at (304) 343-0489.

Fares and ticket prices subject to change.

## Where to Purchase Tickets

You may call KRT at (304) 343-7586 for details; or buy any of the passes at KRT's main office, located at 1550 4th Avenue, Charleston, or KRT's Transit Mall Information Center, Laidley Street, Downtown Charleston.

In addition you may purchase all passes in the lobby of the KRT Administrative Building (1550 Fourth Avenue on Charleston's West Side) from an automated Ticket Vending Machine (TVM). It should be noted that the time period for use of a 31 day pass issued by the TVM begins on the date of purchase. If you would like a 31 day pass for future use please purchase it from the Dispatcher on duty.

## How to Catch the Bus

KVRTA picks up passengers at corners along our routes in cities we serve. Most stops are designated by blue and white KRT bus stop signs. Passengers in rural areas may flag a bus to be picked up, by holding your arm straight out, palm down to let the operator know you need the bus to stop. For safety reason, avoid flagging the bus at major intersections or immediately before a right turn lane or left turn lane begins. When a bus approaches, look at the route and destination sign above the windshield to make sure you are boarding the correct bus. When the operator stops, wait for passengers to exit, then board through the front door. Show your pass or deposit your exact fare into the fare box, as operators are not allowed to handle fares. (KVRTA fareboxes accept both bills and coins.) Then have a seat, relax and leave the driving to us.

## Special Services

### Accessibility

All KVRTA buses and vans are wheelchair accessible. The buses are equipped with a kneeling feature that allows the operator to lower the steps making the bus easier to board. Buses are equipped with a wheelchair lift platform that lowers to the curb to lift a wheelchair onto the bus. Passengers with other mobility limitations or those who cannot navigate the steps may request to use the platform. If you need to use the lift platform, station yourself five feet back from the curb. If the bus cannot pull next to the curb because of obstacles, you will have to board from the street. Operators are trained to assist passengers in securing wheelchairs. Service animals are welcome.



### KAT (Kanawha Alternative Transit)

KVRTA offers a demand response, curb-to-curb transportation service for eligible passengers (based upon criteria established by the Americans with Disabilities Act) who are unable to utilize the regular KVRTA fixed route service. For more information on how to qualify for the Kanawha Alternative Transit (KAT) service, please call (304) 343-0489.

### Safety

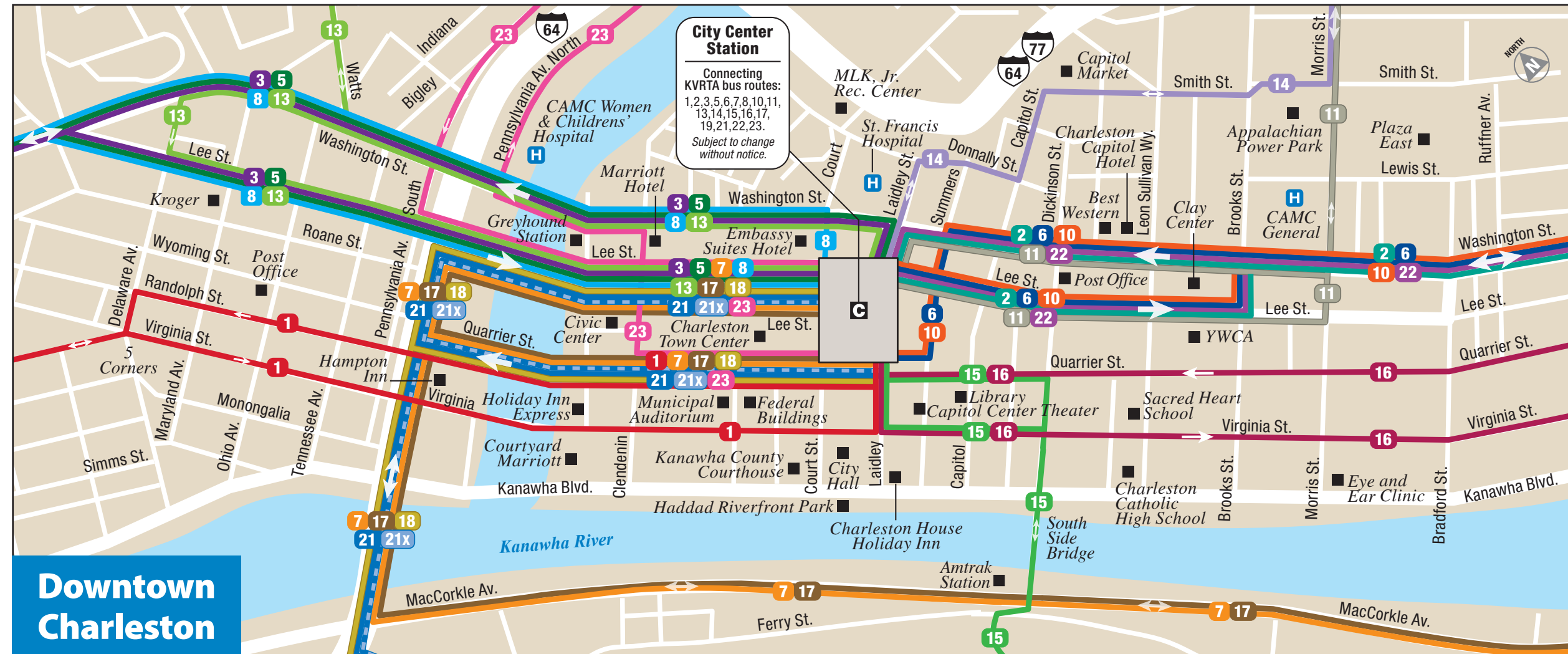
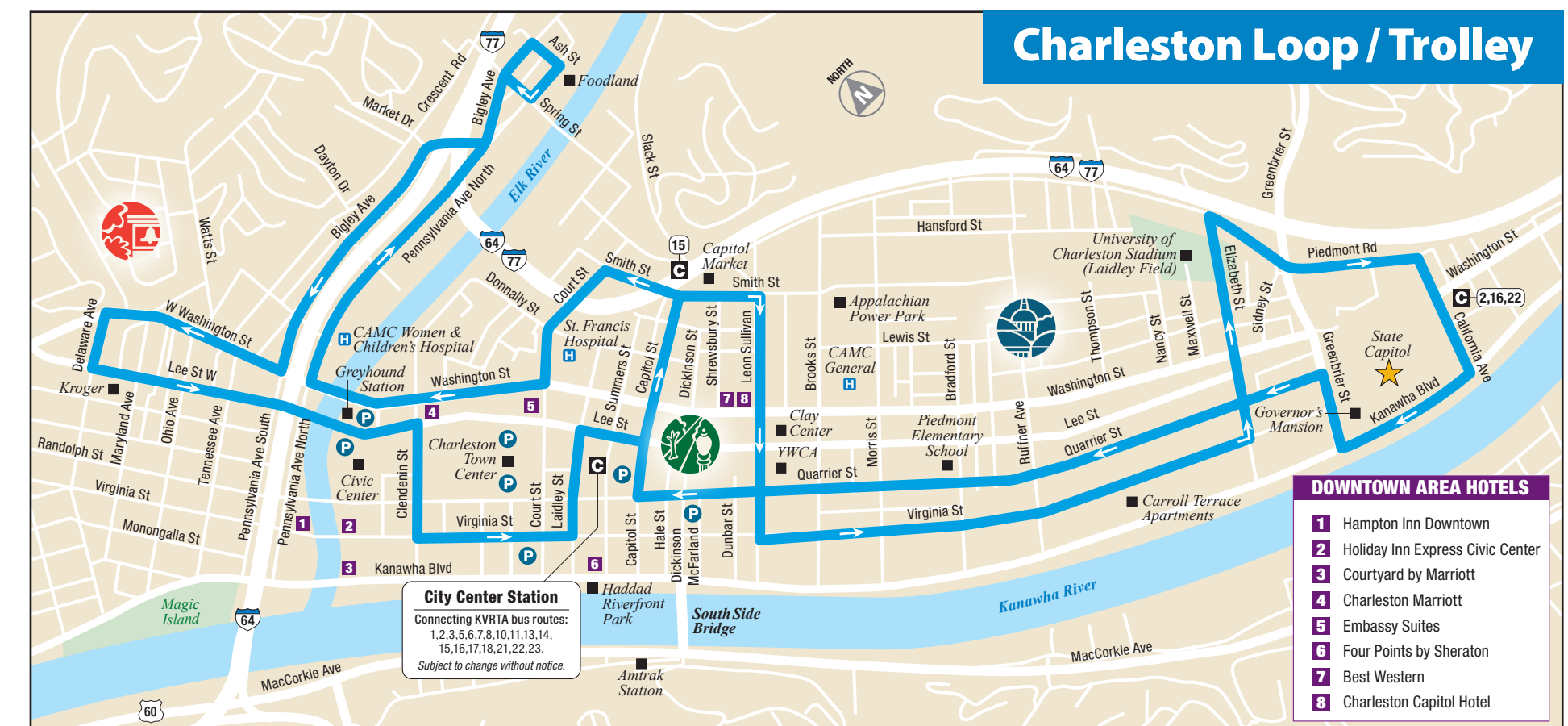
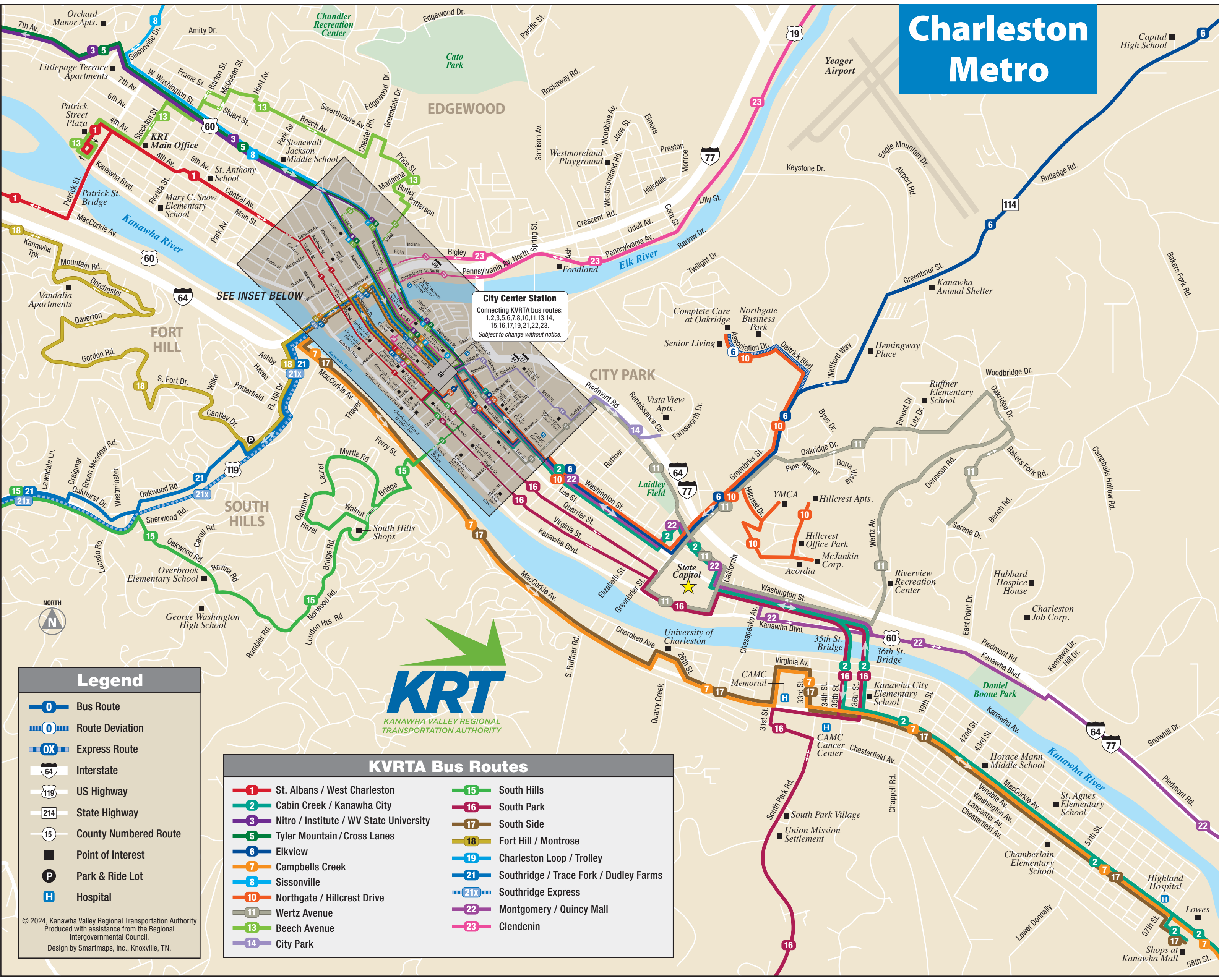
- Please be seated after boarding the bus and remain seated at all times.
- After ringing the bell for destination, stay seated until the bus comes to a complete stop.
- When boarding or exiting the bus, use extreme caution on steps and around the doors.
- Do not attempt to cross the street in front of the bus after exiting and wait for traffic to clear before crossing.
- Shirts and shoes must be worn while riding the bus.
- Litter receptacles are located at the front of the bus. Please help us keep our buses clean!

Additional rules are posted on buses.

### Civil Rights

Kanawha Valley Regional Transportation Authority (KVRTA) is committed to a policy of non-discrimination in the conduct of its business, including its Title VI responsibilities and to the delivery of equitable and accessible transportation services. Any person who believes that he or she has been subjected to discrimination under Title VI on the basis of race, color or national origin may file a Title VI complaint with KVRTA within 180 days from the date of the alleged discrimination. There are several ways to file a complaint. Please contact us at (304) 343-3840 or via email at [kvrtar@rideonkrt.com](mailto:kvrtar@rideonkrt.com).

### Follow Us





**Charleston Metro**  
See inset on other side

- KVRTA Bus Routes**
- 1 St. Albans / West Charleston
  - 2 Cabin Creek / Kanawha City
  - 3 Nitro / Institute / WV State University
  - 5 Tyler Mountain / Cross Lanes
  - 6 Elkview
  - 7 Campbells Creek
  - 8 Sissonville
  - 10 Northgate / Hillcrest Drive
  - 11 Wertz Avenue
  - 13 Beech Avenue
  - 14 City Park
  - 15 South Hills
  - 16 South Park
  - 17 South Side
  - 18 Fort Hill / Montrose
  - 19 Charleston Loop / Trolley
  - 21 Southridge / Trace Fork / Dudley Farms
  - 21X Southridge Express
  - 22 Montgomery / Quincy Mall
  - 23 Clendenin

- Legend**
- 0 Bus Route
  - 0 Route Deviation
  - OX Express Route
  - 64 Interstate
  - 119 US Highway
  - 214 State Highway
  - 15 County Numbered Route
  - Point of Interest
  - P Park & Ride Lot
  - H Hospital
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Produced with assistance from the Regional Intergovernmental Council.  
Design by Smartmaps, Inc., Knoxville, TN.

